

IoCCO Report Feedback

NAFN are very pleased to report that we have had yet another successful Interception of Communication Commissioners Officer (IoCCO) inspection.

Despite this being our fourth positive inspection in a row, this has not been achieved without considerable effort. Our legal team, SPoCs, and RIPA Administrators have all worked hard to ensure that these high standards continue to be maintained on a daily basis. With the proposed introduction of judicial authorisation for RIPA applications, our management team is also in negotiations to ensure that we continue to manage the lion's share of the process.

What did IoCCO have to say?

IoCCO's feedback to NAFN emphasised just how few problems they encountered when auditing our service. The standard of application was considered to be impressively high, a fact attributable not just to our SPoCs but also to you, as Applicants and Designated Persons. As we learn together, the standard of incoming applications is improving and ever more complex cases are confidently being pursued. The trust that our members have in us is evinced by the increasingly serious nature of the crimes we are assisting you to investigate. The volume of applications has also increased, and we now have more local authorities than ever before on board for RIPA. This is thanks in part to IoCCO, who actively encourage and endorse membership of NAFN wherever possible, but also down to the strong lines of communication that we are building between different authorities.

IoCCO also noted that the data expansion suggested by our SPoCs was of a good standard, adding significant value to your investigations. Applicants should remember that it may significantly benefit a case to cover the full dates of the offences being investigated, ensuring that you don't miss out on any vital information by restricting the data period unnecessarily. For example, very few Pay As You Go customers will top up every day. If you know the offences took place over a couple of weeks, tell us, because the chances of getting a useful result are increased if you search over a longer period. It may also mean that the need for further applications is avoided if we cover the relevant dates and conduct in the initial request, saving both time and effort.

